

The SFU logo consists of a solid red square with the white text "SFU" centered within it.

SFU

# Ask. Explore. Discover.

SFU Library Annual Report 2009-10

W.A.C. Bennett Library

Library





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THE INVENTION OF ENTERPRISE

POSSESSION

THE INVENTION OF ENTERPRISE



## Message from the University Librarian

**A**s this is the last Annual Report before my term ends, it is an opportunity to reflect on the changes that have occurred over the past twelve years. Most significant is that we have built on an already strong complement of librarians and staff to form one of the most dedicated and successful library teams among the CARL libraries. This is exemplified by the recognition they have received through awards, appointments to national committees, and requests for their participation in significant library initiatives.

Second is the strength of the collection budget. With the continuing support of the University Administration, the collection budget has grown to be one of the strongest among comparable Canadian universities and this is reflected in the Macleans' annual university report.

The Library has taken on a number of new initiatives over the last twelve years, most significantly the Student Learning Commons, which is working with Library Liaison to contribute to student success, and the Library at Surrey. Our media collection has also been a great success, with a coordinated and strong acquisitions programme.

The Library has enthusiastically undertaken a number of significant and important special projects which have also brought funding to the University and contributed to the University's relationships and renown within BC, nationally and internationally. These include the hosting of the BC Electronic Library Network, the Synergies CFI project, as well as the PKP and reSearcher software development.

Renovations to many Burnaby library building spaces have contributed to its improved ambience and functionality.

The Nov. 26, 2009 report I delivered to the Board of Governors demonstrated the quality, effectiveness and efficiency of SFU Library Services ([ir.lib.sfu.ca/handle/1892/10650](http://ir.lib.sfu.ca/handle/1892/10650)).

Finally, being a librarian at a vibrant and innovative institution such as SFU, first as Head of Library Systems and then as University Librarian, has been a tremendous experience, one made more enjoyable because of our wonderful students, faculty and staff.

*Lynn Copeland  
University Librarian and  
Dean of Library Services*

## Collections

The past year was a tumultuous one at the Library. As the Canadian dollar lost value against the US dollar, and the University faced significant budget pressures, we began planning reductions to our acquisitions program. Happily, due to an improved exchange rate, and much needed support from the University administration, in the end the reductions were not as severe as first anticipated. As part of the process, liaison librarians consulted with departments to learn where cancellations would have the least impact, resulting in cancellations of over 700

*“The freedom to read whatever piqued my curiosity, and to have access to such a wide range of texts, was one of the most rewarding aspects of my undergrad years, and is probably what I will miss most. Thank you for allowing alumni to continue to use this library.” –Tavish*

serial subscriptions. As the year-end expenditure figures show, we spent \$2.9 million on books, and the remaining \$5.9 million on serials.

Motivated in part by steeply rising costs, the Library continued to work on scholarly communication issues relevant to the SFU community. During Open Access Week in October 2009, we hosted a campus-wide event called “Open Data in the City of Vancouver”. It consisted of workshops on journal publishing support provided by the Library. For Library staff, we provided a report on new research regarding Open Access support at Canadian universities.

In February 2009, the Senate Library Committee endorsed the Library’s Open Access Strategy, allowing us to move forward on several fronts including the establishment of a university-wide central fund for Open Access, making SFU the third Canadian university to do so. The fund supports SFU authors who publish in Open Access journals that charge article processing fees, and has been taken up with great enthusiasm by SFU researchers.

Despite serious budget pressures faced by the Library in 2009/10, we continued building collections in support of the University’s

work. The list of significant new resources below spans every discipline and includes several exciting new formats, including public performance rights for streaming videos from the National Film Board of Canada, online anatomical 3-D pictures and videos from Primal Pictures, SFU’s first set of Chinese language journals (described by one faculty member as “the Chinese JSTOR”), and several detailed collections of newly digitized historical documents. We also added the online archive of The Economist from 1843 forward, a new platform for the primary database in Chemistry, and an online set of International Company Histories to support students in Business Administration. We welcome members of the SFU community to explore these rich new resources during the course of their work, and as always, we welcome suggestions for new acquisitions and collecting strategies.





## New resources

- Bibliography of British & Irish History
- British Literary Manuscripts Online (Gale), Part 1: c. 1660 to 1900 & Part 2: Medieval & Renaissance
- British Periodicals (Proquest) British Periodicals Release I - Early British Periodicals
- Canadian Entomologist & memoirs of the Entomological Society of Canada
- Canadian Foreign Relations Index
- Confidential Print: North America, 1824-1961: Canada, Caribbean and USA (Adam Matthew)
- China Academic Journals (Eastview)
- Series F (Literature/History/Philosophy)
- Series G (Politics/Military Affairs/Law)
- Cold Spring Harbor Monograph Archive
- Counseling and Therapy in Video
- Design ProFILES & DAR: Design Abstracts Retrospective
- Dictionary of Irish Biography
- Digital National Security Archive (ProQuest)
- The Economist Historical Archive 1843-2003 (Gale/Cengage)
- Eighteenth Century Collections Online – Part II (Gale)
- Film and Television Literature Index with fulltext
- Foreign Office Files for China, 1949-1980 (Adam Matthew)
- Gnomon Workshop
- Henry Stewart Talks
- International Directory of Company Histories complete set
- John Johnson Collection of Printed Ephemera
- JSTOR - Regional Collections – Ireland (purchased from credit on account)
- JSTOR - Arts & Sciences VIII Collection (purchased from credit on account)
- JSTOR – 19th century British pamphlets project (purchased from credit on account)
- Literary Encyclopedia
- Lynda.com
- Medline with fulltext
- Naxos Music Library
- NFB.ca – public performance subscription to streaming video
- Primal Pictures (OVID)
- Reaxys
- Research Starters – Business
- Sage e-journal backfiles
- State Papers Online (Gale) pt 2 & 3

## Special Collections

Book arts and book history collections continued to grow with the acquisition of the Alcuin Society 2008 Design Award winners as well as the initial deposit of B.C. Book Prize award winners. The library had another accrual from D&M Publishers including papers of S. Usukawa who worked at D&M and won editorial awards. We received more Jim Rimmer material (photos and correspondence) and his Tom Sawyer papers with the original wood blocks for the book. Other acquisitions include:

- George Kuthan, Collection of B.C. Wildflowers
- Reg Lissel's handmade papers
- Charles van Sandwyk illustrated and published books
- Additional papers from Christian Bök and Frank Davey
- West Coast Line papers
- Editorial cartoons from Graham Harrop,

Dan Murphy, Ingrid Rice, Len Norris, Robert Bierman as well as new additions from Brent Lynch and John Innes (1863-1941).

One donor gave over 250 volumes dealing with editorial cartoons and caricature.

- James Delgado papers
- Over 500 Sherlock Holmes volumes as well as Holmes periodicals
- A Harry Jerome Collection
- De-Elect Emerson material
- Transcripts of the CBC's farm program, The Carson Family

Additional material was added on Doukhobors, Canadian Farm Workers, 'On to Ottawa', Robert Bonner, and punk and political posters. Harvey Blackman donated over 2,200 v. and many periodicals dealing with male gays. The latter will be added to the general collection.

*Special Collections recently acquired a collection of books from The Stormy Petrels of BC, Vancouver's official Sherlock Holmes society.*



## Services

We continue to make small changes to improve services. We redesigned and improved the website Research Guides and a Library feedback blog called “Piping Up” was launched. The Twitter feed continues to enhance communications. A renovated Reference Desk has improved accessibility for people in wheelchairs.

Province-wide AskAway online reference use increased almost 60%. SFU students were the heaviest users of the service, making up 20% of the total. SFU librarians answered 1,680 questions this year, up 30% from last year.

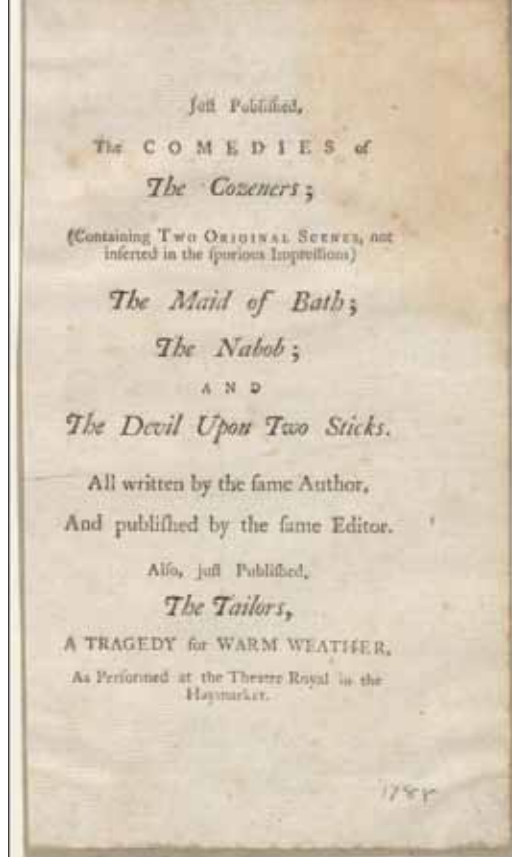
Overall, email questions were up 20%, with the most activity from Business, Education and Health. In-person consultations increased by 12% overall led by Business and followed by Education, Health, English, History, and Communication. Ask Us Here use remained steady.

Through course-integrated instruction, librarians reached 19% more students. Business and Education were the busiest areas making up 15% and 14% of classes taught. 45% more classes were offered this year in general instruction, reaching 137% more students.

Reference librarians and staff participated in SFU open houses, student services fairs, TA/TM Days, new faculty orientation, and Open Access Week. Several initiatives to improve information sharing internally were initiated including The Reference Blog where news, tips, and meeting notes are posted.

SFU librarians are increasingly pointing students and faculty to eJournal and eBook resources. One history undergrad offered this feedback: “I can’t thank you enough for your help researching primary sources. I’ve been reading one of the online books you suggested and it has proven to be a great source that I’m actually going to use for my assignment.”

Liaison librarians are working closely with Student Learning Commons staff to articulate these two important services which contribute to student academic success.



*Image from the John Johnson Collection of Print Ephemera. “Making this collection available online is very important to my work—in fact it saves me a trip to the Bodleian! This database opens up the whole collection at Cambridge and may lead me to discover previously unknown and unknowable works. Thanks!”*

*—Diana Solomon,  
Faculty, English Dept.*

## Student Learning Commons

Integrated programs such as Back On Track continued to expand as did services to graduate students including the launch of a new Read Ahead service for in-depth writing consultations. Thanks to Ruth Silverman, our Peer Educator Program achieved International Tutor Program Certification – Level II from the influential US-based College Reading & Learning Association. We co-developed open workshops with faculty from Mathematics, the Centre for Distance and Online Education, and counsellors from Health and Counselling Services. Some learning activities were integrated with courses. E.g.: *Preparing to Write Your Literature Review* (CMNS 262), *Doing the Language of Schooling* (FAL X99), and *Note-taking for Lectures* (MBB 308).

Workshops on MS Office and graphics software packages were offered at Burnaby and Surrey respectively.

The SLC focused on graduate student support this year. For example, almost 200 graduate students attended four Thesis Writing



*The new 6th floor quiet study area has become a favourite spot for getting work done.*

workshops delivered by Dr. Alton Harestad. We hosted a weekly Grad Café conversation group attracting a motivated group of English as Additional Language graduate students and post-doctoral fellows. Library staff also presented writing & library research workshops for graduate programs such as IAT 801 and M. Ed. cohorts.

Trained SLC peers hosted two weekly English conversation groups with EAL students focusing on grammar, accent reduction, paraphrasing and other skills.

The Academic Enhancement Program (AEP) continues as a required component of the CMPT curriculum. Senate approved Back On Track (formerly Student Success) for all undergraduate students this year. Library staff were heavily involved, presenting 35 Getting Started sessions, 559 learning plan consultations, and 248 seminars.

### **Document Delivery & Media Resources**

Online journals and ebooks have led to significant reduction in interlibrary borrowing over the last five years. Borrowing was down 15% and lending down 6% compared to last year. Loans from Bennett Library to both Belzberg and Fraser libraries were up about 10% over last year. Telebook requesting by distance education students was up by 7% this year.

### **Processing**

Cataloguing new books more quickly has been a long-standing need. This year the backlog was reduced from the 2006 high of 13,198 to 5,424 books. Credit goes to everyone in cataloguing who changed their procedures to work faster, and increase productivity.

### **Loans**

Food for Fines campaigns were run in the Fall and Spring semesters and a collection of new books was added to the Popular Reading collection from Burnaby Public Library.

### **Renovations**

Monies from the Campus Campaign went toward the creation of a quiet student study space at the northwest corner of the 6th floor. It features natural light, window tables, desk seating, soft seating, improved lighting and new flooring. A former staff area was removed, providing access to windows on the west side. On the east wall a wood lattice was erected separating the new study area from the microform stacks. All 50 seats have laptop power outlets. Old carpet in the area was replaced with marmoleum to match new flooring on the entire sixth floor.

The United States Library of Congress contacted the SFU Library for advice on cataloguing computer games. We sent them our policy and some anecdotal comments about some of the challenges we've found cataloguing video games. They wrote back, "Thanks for the documents! ... I like the classification system you came up with."





## Technology

A variety of new initiatives coupled with the continued growth of existing projects reinforced the Library's prominence as a technological innovator.

The Web Ideas Working Group implemented a feedback blog where users can comment on Library services and collections at <http://blogs.sfu.ca/departments/library/>.

In January the Library provided an online interface for digital submission of theses, making the Theses Office as paperless as possible. Auditing of incoming theses is also done with the new web-based tool, and submissions are immediately made public for students' future employers or schools.

The Library relies heavily on virtualization to manage its servers. Systems staff successfully migrated from the original VMWare hardware and operating platform infrastructure to a new one that will allow us to continue to provide reliable, cost-effective data center management.

The SFU Library was the lead in the second phase of Multicultural Canada (MCC), funded by the Department of Canadian Heritage. This doubled the size of the MCC digital collection to 1.6 million pages and introduced a new "scrapbook" interface where users can combine digital content from the collection with their own to create personal narratives. The Library also began a special beta testing relationship with OCLC, the provider of CONTENTdm software, as one of the MCC newspaper collections, the Chinese Times, was one of the first and largest users of their non-English language indexing tools.

This year the Library researched, acquired and implemented a one-stop "Fast Search" tool called Summon. Library users can now search for books and articles in one search—something not previously possible. Fast Search does not replace the library catalogue or databases. Rather, it provides an entry point to library research for those users who are ac-

customed to doing quick, Google-like searches for information, and might otherwise be intimidated or reluctant to use the library as an information source.

In another initiative, MySFU Library services were integrated with SFU Connect. The Library will be integrating additional services into this new version of MySFU.

The SFU Library hosted the Second International Public Knowledge Project (PKP) Scholarly Publishing Conference in July 2009. The international event featured plenary speaker Ngũgĩ wa Thiong'o, a highly respected novelist, playwright, journalist, editor, academic and social activist from Kenya. The number of journals published with PKP's flagship open source software package—Open Journal Systems (OJS)—passed the 6,500 mark in 2010. It is now used in at least 52 countries in 24 languages. All translations are contributed by the PKP user community. International collaborations and partnerships continued to flourish including those with the International Network for the Availability of Scientific Publications (INASP); Instituto Brasileiro de Informação em Ciência e Tecnologia (IBICT); African Journals Online (AJOL); Red de Revistas Científicas de

## BIRTHS

Born, to Mr. and Mrs. Paul Applebaum (nee Brenda Kopman), 36 Brantley Crescent, on February 27, at the New Mount Sinai Hospital, a daughter, Lisa Helene; sister of Brian Leslie, aged three and one-half years.

Born to Mr. and Mrs. Manny Gold (nee Rivka Gail Rosensweig), 515 Chaplin Crescent, on February 26, at the New Mount Sinai Hospital, a son, Andrew Howard; grandson of Mr. and Mrs. Benjamin Rosensweig, 775 Briar Hill Avenue; and of Mr. and Mrs. Nathan Gold, 37 Kirkland Boulevard; great-grandson of Mr. and Mrs. Moishe Rosensweig, 81 Borden Street. Godparents are Ronald I. Greenwood, 3 Glenayr Road; and Miss Donna Rosensweig, 775 Briar Hill Avenue, aunt. Benjamin Rosensweig, and Nathan Gold, grandfathers; and Moishe Rosensweig, great-grandfather, held the baby during the ceremony.

*Scanned clipping from the April 8, 1966 Canadian Jewish Review online at [multiculturalcanada.ca](http://multiculturalcanada.ca). "My son Andrew and his wife recently had their first babies, twins: Noah and Hannah, and they are over the moon with joy. He is 44 and his wife is 36. He will celebrate his first Father's Day so I decided to make a scrapbook of pictures of "daddy" from birth till today for him to share with his children as they grow. It was quite by accident that I came upon this notification of the b'rit milah of my son. -- and so with your good help I will make this announcement the first page. Thank you." --Rifky Rosensweig via the comment page at [multiculturalcanada.ca](http://multiculturalcanada.ca)*



América Latina y El Caribe, España y Portugal (Redalyc).

Work continued on the CFI funded Synergies project to develop a platform for Canada's scholarly publications in the social sciences and humanities. SFU Library and SFU's Canadian Centre for Studies in Publishing comprise one of five regional nodes responsible for the enhancement of OJS as well as Open Monograph Press for use at all Synergies sites. An early test version of the software was released in mid-2009. The project has garnered worldwide attention as an exemplary collaborative initiative that supports dissemination and access to academic research.

SFU Library's reSearcher, an award-winning suite of open source products for locating and managing electronic information resources by students and academics has garnered two notable new users: NYlink (320 member library consortium in New York) and PALs (a consortium of Minnesota State colleges and universities). Both have installed our GODOT link resolver and CUFTS ERM modules for use by their member libraries.

## **Maps/Data/GIS**

Together with three other universities the Library established the Abacus data downloading platform this year. Hosted at UBC, it allows students, researchers, and faculty members from British Columbia's four major universities to discover and download current and historical numeric data from Statistics Canada and other sources. We continue work on including the Nesstar data service for searching and accessing survey data at the variable level for on-line data analysis.

## **Belzberg Library**

Reference desk hours were changed to an "on call" basis to match user needs. This allows librarians to focus on other activities such as building collections, collaborating with faculty and colleagues, planning instruction, and providing in-depth guidance for increasingly complex reference questions.

In an effort to find more space, 1,000 titles were moved to the Bennett Library or discarded. Almost 12,000 items have similarly been removed during the past 12 years. The Belzberg space shortage will become more challenging with the School for the Contemporary Arts moving downtown in 2010. Funding for additional shelving has been provided to partially alleviate the problem.

## **Fraser Valley Real Estate Board Academic Library (Surrey)**

Surrey Librarians organized a self-guided library tour for the annual open house as well as a library-themed Wii "hole" for a mini-golf bursary fund-raiser. Staff also networked the Surrey sound effects collection making it accessible from computers at SFU Surrey. New tables and chairs purchased for the Library bring total seating up to 350.

## BC Electronic Library Network

The BC ELN and its partner libraries fared well during the economic downturn. AskAway, BC's virtual reference service, was moved to a sustainable, partner-supported funding model, and fully integrated into the post-secondary library system. We negotiated zero or very low price increases for licensed products and software. BC ELN has admitted the first new private institution member.

## Events and Outreach

### Talks, Readings etc.

- Brian Owen, Mark Jordan, Heather Morrison, Angela Raasch and Catherine Louie coordinated the second PKP International Conference at SFU, Vancouver, July 2009.
- Frances Dodd (with D. Taylor & J. Murphy) gave a presentation "Open-Source ERM: a collaborative implementation" at the NASIG conference (June).
- Patty Gallilee met with visiting librarians from Japan (November).
- Patty Gallilee met with visiting UNBC University Librarian (February).
- Eric Swanick organized the Alcuin Wayzgoose at the VPL on 24 October.
- Karen Williams' gave a presentation on the changing role of liaison librarians at BCRLG.
- COPPUL's Research Methods Workshop for Librarians.
- The Annual Gathering of Librarians Interested in Government and Legal Information was coordinated by Carla Graebner and Percilla Groves.
- The ALPS December meeting was coordinated by Hope Power.

### Exhibits

- *Celebrating 20 years of scholarship at SFU's Vancouver campus*, May 4 – 8, 2009. Publications by faculty, staff and

Librarians assisted with some fascinating research such as the history of



car-free day in Vancouver, the "One Book, One City" phenomenon, the fashion model industry in China, the Canadian refugee process and locating a 1970s era film about SFU that compared SFU and Oxford.

researchers instrumental in the early development of the Vancouver campus.

- *The Olympics in Print: from the SFU Library Collection*, February 11 – March 21, 2010. Selected SFU Library titles related to the Olympic and Paralympic Games.
- Open Access events at the Surrey Campus.
- Participated in the Surrey Campus Health and Wellness day at Surrey with handouts and fitness testing on the Wii.
- *Word on the Street*, Vancouver Public Library.

### Visitors to the library

- A Japanese university librarian delegation toured the Fraser (Surrey) Library, followed by a discussion on academic librarianship in North America and Japan.
- A library technician class from University of Fraser Valley toured the Fraser Library, and attended a talk on Academic Libraries by Natalie Gick.
- Moira Stillwell, BC Minister for Advanced Education, made a short visit to the Fraser Library as part of a campus tour, along with SFU Administrators, members of the Board of Governors and Surrey city councilors; Sylvia Roberts spoke to the group about how the library serves the community, as well as SFU students, and the need for more space.



## Donations

### Gifts

We are grateful for all donations to the Library, but only donors who contributed \$100 or more are listed here due to limited space.

Judith Alexander  
Margery Allen  
Richard Allen  
James Allworth  
Brenda Anderson  
Douglas Andrews  
Clare Appavoo  
John Appleton  
Gary Arca  
Barbara Atkins  
Barbara Atnikov  
Brad Babcook  
Chris Baker  
Neal Baldwin  
James Barbour  
Sophie Bartek  
Ron Belvedere  
Celena Benndorf  
Maureen Bennett  
Judith Bergstrand  
Lenore Berkeley  
James Bertoia  
Gwen Bird  
Karen E. Blanchard  
Pat Blunden  
Mark Bodnar  
Noreen Bollerup  
Christopher Bond  
James Boothroyd  
Amanda Brittain  
Richard Broly  
Mark Brunke  
Robert Campbell  
Steven Cannon  
Phil Cappellini  
Joanne Cartwright  
Terrence Casella

Eva Chai  
Horace Chan  
Kenneth Chan  
Liny Chan  
Margaret Chan  
Sau Chang  
Stella Chin  
Colin Chisholm  
Colin Chow  
Janine Chow  
Gloria Chu  
Olive Clark  
Gordon Coleman  
Barbara Cooper  
Lynn Copeland  
Barbara Coughlin  
Dallas Cristofoli  
Russell Day  
Anita Don  
Keith D'Souza  
Sandra Dueckman  
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Kofi Effah  
Essam Elashi  
Margaret Ellwood  
Michael Epp  
Leo Eutsler  
Elaine Fairey  
Elizabeth Farmer  
Patrick Field  
Patricia Finlay  
Gail Fleming  
Charlotte French  
Timothy Garrish  
Michael Gasher  
Ross Gentleman  
Carole Gerson  
John Gives  
Heather Glowicki  
Vera Godavari  
Carole Goldsmith  
David Gorrill  
Peter E. Greig  
Jeff Hamilton  
Iris Hardy  
H. David Harms  
Andrew S.G. Harries  
Mary Harris  
Melissa Hartfiel

Dan Hayne  
Susan Heffner  
Trude Heift  
Roderick Henderson  
Holly Hendrigan  
Julie Ho  
Kwok Ho  
Brian Hollington  
Deborah Holloway  
O. Barry Holmes  
David Horsley  
Paul Houle  
Rob Howardson  
David Hylands  
Jean Illingworth  
Eric Irvine  
Arlene Jackson  
David W. F. Jang  
Leonard Jang  
Wayne Janzen  
Bindy Johal  
Robert Johnson  
Faith Jones  
Laurie Jones  
Dragoslav Jurisich  
Lizabeth Kalt  
Jennifer Keeling  
Bradley Keith  
Steve Kloster  
John Ko  
Chun-Chun Lam  
Christine Lawson  
Woosang Lee  
Sharon Leonard  
Andy Chee Leow  
Eva Leung  
Imogene Lim  
Hugh Lindsay  
Janet Litke  
Anthony Lo  
Christopher Locke  
Ian Lockhart  
Catherine Louie  
Ernest Lyle  
Xinren Ma  
Scott Mackenzie  
Joanne Manley  
Jeannette Mansell  
Christine Manzer

Karen Marotz  
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Margaret Nordman  
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Stephen Plunkett  
Patrick Power  
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Gordon Priest  
David Quon  
James Rainer  
Barry Reid  
Jennifer Reiss  
Lorraine Rheault  
Greg Riddell  
Sylvia Roberts  
David Robinson  
Sharon Rowse  
Shamim Sachedina  
Leslie Sakals  
Philip Scheltens  
Marian Scholtmeijer  
James Schurman  
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Tony Sharp  
Michael Silverbrooke  
Ruth Silverman  
Marilyn Sleath  
Nina Smart  
Ian Song  
Norris Spence  
Michael Spittle  
Margaret Stirling  
Arthur Stock  
Zoe Strand  
Edward Sullivan  
Paul Thompson  
Thomas Tong  
Corey Trueman  
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James Van Overbeek  
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Farida Wahab  
Rory Wallace  
Bill Walters  
Allan Warnke  
Karla Wattamaniuk  
Joanne White  
Peggy White  
Fay Williamson  
Frances Wilmeth  
Andrew Wong  
Sandra Wong  
Michael Wortis  
Yosef Wosk  
Johnson Wu

Monica Yagi  
Christopher Yamamoto  
Donald Zdravec

### **Gifts in Kind**

Heribert Adam  
Caroline Adderson  
Alcuin Society, The  
Tom Archibald  
Michael Barnes  
BC Book Prize  
Marjorie Beagrie  
Derek Beaulieu  
Bernardo Berdichewsky  
Janet Blanchet  
Christian Bok  
Geoffrey Brown  
Brian Burtch  
Habib Chaudhry  
Penelope Christensen  
Allyson Clay  
Alan Clutchey  
H. Basil  
S. Cooke  
Maureen Covell  
Ann Cowan  
Paul Crowe  
D & M Publishers Inc  
Frank Davey  
Sheila Delaney  
Jeff Derksen  
Hugh Dougall  
Emil Egli  
Robert Eighteen-Bisang

Marilyn Gates  
Kuldip (Estate of) Gill  
Carole Goldsmith  
Susan Gransby  
Percilla Groves  
Graham Harrop  
Eric Hershberg  
Bill Jeffries  
John Keenlyside  
William Kelton  
Ernest Krieger  
D. D. Kugler  
Andrea Lebowitz  
Richelle Lester  
Paul Li  
Thomas Loughlin  
Marilyn MacDonald  
Daniel Marshall  
Ralph Maud  
Thomas McGauley  
Ted McWhinney  
Lesly Merrill  
Peggy Meyers  
Kathy Mezei  
Roy Miki  
David Mirhady  
William Morley  
John Munro  
Daniel Murphy  
Jim Mustart  
Adrian Raeside  
James Rainer  
Ingrid Rice

Jim Rimmer  
Kevin Roberts  
Wyn Roberts  
Faye Rosenblatt  
Alan Rudrum  
Will Rueter  
Mark Scott  
Roy Shephard  
Wayne Skipper  
Nina Smart  
Richard Smith  
George Stanley  
Stephen Steele  
Michael Stevenson  
Mary Lynn Stewart  
Robert Strang  
June Sturrock  
Gordon Swan  
Eric Swanick  
Robert Sweet  
Monir Taha  
Peggy Thompson  
Barry Truax  
John Webster  
Jim Wiens  
Randy Williams  
Peter Wood  
Ron Woodall  
Colin Yerbury  
Jerry Zaslove



## Staff Highlights

Thanks to Sylvia Roberts, who completed a very successful year as Acting Campus Surrey Librarian and Natalie Gick who was acting AUL Collections. This was a year of many changes:

- Yolanda Koscielski took on the newly-combined liaison portfolio of CRIM/CMPT/ENSC
- Jenna Thomson assumed CHEM/EASC/MATH/PHYS liaison responsibilities
- Baharak Yousefi took over Heather De Forest's portfolio GEOG/Public Policy & Urban Studies (one-year maternity leave)
- Janette McConville was hired as Monograph Cataloguer

### Goodbye to:

- Carole Goldsmith, who retired in August
- Diane Mastine, who retired
- Greg Tourino, who left for a position in the US

### Staff activities

- Heather De Forest and Hope Power founded the Library Journal Club, a group open to all staff that discusses current topics in library science.
- To give Processing staff some context for the work they do we began a series of presentations from head librarians in other divisions (e.g. Liaison Librarian Carla Graebner or Eric Swanick from Special Collections, etc.).
- Patty Gallilee met with visiting UNBC University Librarian in February.
- Carla Graebner and Percilla Groves coordinated the Annual Gathering of Librarians Interested in Government and Legal Information.
- Walter Piovesan is the ICPSR Official Representative and continues to serve on the DLI External Advisory Committee.
- Hope Power coordinated the ALPS December meeting.
- Eric Swanick organized the Alcuin Wayzgoose which took place at the VPL, October 2009.

## Presentations and Publications

### Mark Bodnar

- Co-presenter: Mapping the great unknown: Helping your students overcome hidden research roadblocks. McGraw Hill Conference: First Year in Focus: Engaging Students in their First Year and Beyond, SFU, May 2009.

### Gordon Coleman

- Keynote: Fertile Ground: Sharing Information Literacy Techniques in BC; LILAC Information Literacy Symposium, Calgary, April 2009.
- Co-Presenter: "Stress-Free Productivity - Elusive Goal or Real Possibility?"; BC Library Association Conference, Burnaby, April 2009.
- Co-Presenter: "Dialogue on Digitization"; Northeast Library Federation Dialogue on Digitization, Fort St. John, November 2009.

### Lynn Copeland

- Presenter, "Organizational culture and leadership", UBC SLAIS.

### Heather De Forest

- Co-Presenter: "Ain't on the Globe and Mail Best seller List 2009"; BC Library Association Conference, Burnaby, April 2009.

### Rebecca Dowson

- Co-presenter: Mapping the great unknown: Helping your students overcome hidden research roadblocks. McGraw Hill Conference: First Year in Focus: Engaging Students in their First Year and Beyond, SFU, May 2009.

### Frances Dodd

- Co-Presenter: "Open-source ERM: a collaborative implementation"; NASIG Conference, Asheville, NC, June 2009.

### Elaine Fairey

- Co-Presenter: Stress-Free Productivity - Elusive Goal or Real Possibility?, BC Library Association Conference, Burnaby, BC, April 2009.
- Presenter: Academic Libraries: Always Looking for Great People, UBC SLAIS

- Co-presenter with McCallum, R., McGee Thompson, D., & Silverman, R.: Writing and learning centres 101: A hands-on workshop for librarians. BC Library Association, pre-conference session, April 2009; and SFU Library, Feb 2010.

**Natalie Gick**

- Presenter: “Academic Libraries,” Library Technician Program, University of the Fraser Valley, February 9, 2010.

**Mark Jordan**

- Presenter: “COPPUL LOCKSS Private Network: Preserving Stuff since 2008”; Access 2009 Conference, Charlottetown, PEI, October, 2009.
- Co-presenter: “Distributed Digital Preservation: Technical, Sustainability, and Organizational Developments”; iPres 2009, San Francisco, October 2009.
- Publication: Tyler Walters, Liz Bishoff, Emily Gore, Mark Jordan, and Thomas Wilson. “Distributed Digital Preservation: Technical, Sustainability, and Organizational Developments.” Proceedings. iPRES 2009: the Sixth International Conference on Preservation of Digital Objects, California Digital Library, UC Office of the President, 2009: 198-205.

**Renee McCallum**

- Co-Presenter with Ricketts, K. Literacy through a multi-layered mentorship. Presentation at the BC TEAL 2009 Conference, UBC, May 8, 2009.
- Co-presenter with Fairey, E., McGee Thompson, D., & Silverman, R.: Writing and learning centres 101: A hands-on workshop for librarians. BCLA, pre-conference session, April 2009; & SFU Library, Feb 2010.

**Donna McGee Thompson**

- Co-presenter with Cukierman, D. & Karpilovsky, M.: The Academic Enhancement Program (AEP) in Computing Science at SFU: Incorporating explorations of learning styles into first-year CS courses. First Year in Focus,

McGraw-Hill Ryerson, SFU, May 2009.

- Publication: Cukierman, D. & McGee Thompson, D. (2009). The Academic Enhancement Program: Encouraging students to learn about learning as part of their computing science courses. Innovation and Technology in Computer Science Education (ITISCE), Paris, July 2009.
- Co-presenter with Wright, C.: Teaming up for success: How success teams increase student motivation within the classroom. Surrey Teachers Association (STA) Convention, Bell Performing Arts Centre, Surrey, May 2009; and First Year in Focus, McGraw-Hill Ryerson, SFU, May 2009.
- Co-presenter with Fairey, E., McCallum, R., & Silverman, R.: Writing and learning centres 101: A hands-on workshop for librarians. BC Library Association, pre-conference session, April 2009; and SFU, February 2010.

**Janis McKenzie**

- Co-presenter/convenor: “Ain’t on the Globe & Mail Best seller List”; presentation at British Columbia Library Association Conference, April 18, 2009.
- Presenter: “The Changing Role of Liaison Librarians”; LIBR 530 SLAIS.
- Presenter: “Future-Proofing Your Academic Library Career”; Academic Librarians in Public Service (ALPS) December meeting, December 4, 2009.

**Heather Morrison**

- Co-Presenter: “Open Access in Canada - Overview and Update”, BC Library Association Conference, Burnaby, April 2009.
- Co-Presenter: “Open Access: What’s In It for My Library?”, Alberta Library Association Conference, Jasper, April 2009.
- Presenter: “Creative Commons and Media: an Introduction.”, Media Exchange Cooperative Annual Meeting, Capilano U., May 2009.
- Presenter: “Open Access - Dramatic Growth and Policy”, Blogfesoires, University of Puerto Rico, Mayagüez, May 8, 2009.

- Co-Presenter: “Contributing to an Author’s Work: An Examination of Peer Review”, Canadian Library Association Conference, Montreal, June 2009.
- Presenter: “Connecting Readers with Open Access Resources: the CUFTS Free! Open Access Collections Group”, ELPUB, Milan, June 2009.
- Presenter: “Open Access and the Economics of Scholarly Communication”, 2nd International PKP Scholarly Publishing Conference, Vancouver, July 2009.
- Presenter: “Open Access - Key Trends”. ALCTS Webinar, September 2009.
- Presenter: “Freedom for Scholarship in the Internet Age”, OCUA Spotlight, Ontario Library Association, February 25, 2010.
- Co-organizer, ELPUB conference, Milan, June 2009.
- Co-Organizer, CLA Open Access Interest Group Preconference to 2nd International PKP Scholarly Publishing Conference, July 2009.
- Publication: Devon Greyson, Kumiko Vézina, Heather Morrison, Donald Taylor, Charlyn Black (2009). “University Supports for Open Access: A Canadian National Survey”. Canadian Journal of Higher Education 39:3.

#### **Tim Mossman**

- Publications: Marshall, S. & Mossman, T.

(2010). Changing identities in Japanese-English bicultural names: From parents to children. In D. Nunan & J. Choi (Eds.), *Language and culture: Reflective narratives and the emergence of identity* (pp. 147-154). New York: Routledge.

- Mossman, T. (2010). [Review of the book *Cultural Globalization and Language Education*, by B. Kumaravadivelu.] New Haven and London: Yale University Press. (*TESOL Quarterly* (44)2, 1-4).

#### **Sunni Nishimura**

- Presenter: “AskAway: Real People. Real Help”; ETUG Learn Together Series Presentation, May 2009.
- Co-presenter: “Askaway for Providers: User-centered service for face-to-face and virtual reference encounters,” Beyond Hope Library Conference, Prince George, June 2009.
- Co-presenter: “Askaway for Administrators: Assessing the value of virtual services,” Beyond Hope Library Conference, Prince George, June 2009.

#### **Brian Owen**

- Co-presenter: “Software Lifecycles & Sustainability: a PKP and reSearcher Update.” Access 09 Conference (Charlottetown, PEI, October 2009).

#### **Hope Power**

- Co-Presenter, “Top Ten Research Skills for First Year Students”; Vancouver School Board’s Teacher-Librarians (Secondary Schools) May Update Meeting, May 2009.

#### **Tony Power**

- Publication, with Steven Collis & Jason Starnes, “‘on a certain seam of invisible universe’: An Interview with Ralph Maud’ In: *Capilano Review* (Fall 2009) - interview with SFU English emeritus prof re founding of Contemporary Literature Collection and his Charles Olson scholarship.
- Four chapters of two novels published in three literary magazines:
  - ‘Smell of Art’ in *Golden Handcuffs Review*





(Seattle) #12 Fall/Winter 2009.

- 'Sea to Sky: Chapter 4' in Memewar #8 (Spring 2009).
- 'Sea to Sky: Chapter 3' in Memewar #11 (Spring 2010).
- 'Go For It!: from Chapter 2 of Sea to Sky' in 'W2010' (March 2010).
- Participated as an editor of the current issue of Kootenay School of Writing's magazine 'W' (March 2010)
- Participated as a reader in five literary readings in 2009/2010.

#### **Shiraz Ramji**

- Ramji, Shiraz (2009, June 26th). Canadian Food Guide. AI – Ameen, 180, p34.
- Ramji, Shiraz (2009, June 12th). Volleyball Sunflowers. AI – Ameen, 179, p34.
- Ramji, Shiraz (2009, May 30th) Self-esteem with Mother Earth AI – Ameen, 178, p34.
- Ramji, Shiraz (2009, May 15th) Hockey for Global Peace. AI – Ameen, 177, p34.
- Ramji, Shiraz (2009, May 15th) Self-esteem with Mother Earth. The Islands Independent, (Pender Islands), 14, p8.
- Ramji, Shiraz (2009, May 1st) We are Mother Earth. AI – Ameen, 176, p34.
- Ramji, Shiraz (2009, April 17th) Enjoy Freedom. AI – Ameen, 175, p34.
- Ramji, Shiraz (2009, April 3rd) Soccer for Global Peace. AI – Ameen, 174, p34.

#### **Kathryn Ricketts**

- Co-Presenter with McCallum, R., Literacy through a multi-layered mentorship. Presentation at the BC TEAL 2009 Conference, UBC, May 8, 2009.

#### **Ian Song**

- Presenter: "Preserving History and Building Future—the Multicultural Canada-Chinese Times project"; Chinatown and Beyond, SFU, May 13-15, 2009.

#### **Ruth Silverman**

- Publication: Silverman, Ruth Time Management for better grades and health, Healthy You, Healthy SFU Electronic

Newsletter (August, 2009).

- Publication: Silverman, Ruth, The Student Learning Commons: 'Sink or Swim' no more! The Connection: SFU Parent and Family Newsletter (Winter, 2009).
- Co-presenter with Fairey, E., McCallum, R., McGee Thompson, D.: Writing and learning centres 101: A hands-on workshop for librarians. BCLA, pre-conference session, April 2009; and SFU, February 2010.

#### **Don Taylor**

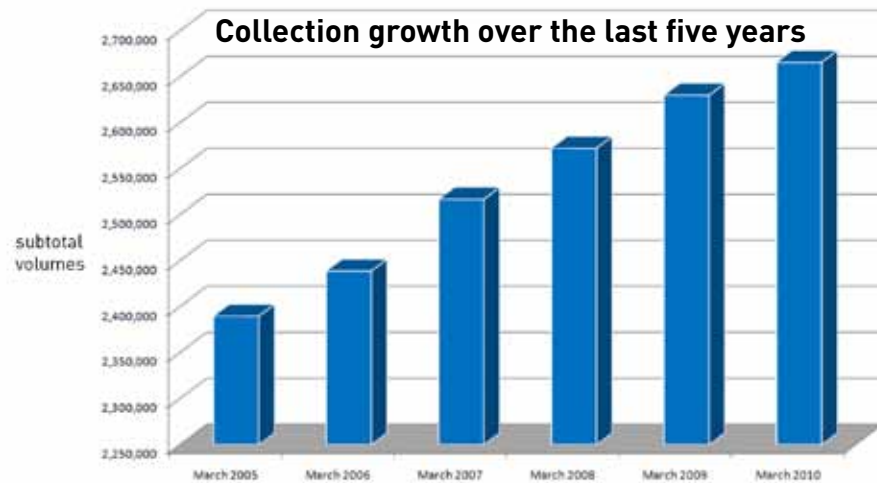
- Co-Presenter: "Open Access in Canada - Overview and Update"; BC Library Association Conference, Burnaby BC, April 17, 2009.
- Co-Presenter: "Open Source ERM: A Collaborative Implementation"; North American Serials Interest Group Conference, Ashland NC, June 5, 2009.
- Co-Presenter: "Open Access Supports for Researchers at Canadian Universities"; PKP Scholarly Publishing Conference, Vancouver BC, July 9, 2009.
- Co-Presenter: "Open Access Supports at Canadian Universities"; LIBR 559 presentation, School of Library, Archival & Information Studies (SLAIS), UBC, October 28, 2009.
- Publication: Greyson D., Vezina K., Morrison H., Taylor D., Black C. "University Supports for Open Access: Canadian National Survey", Canadian Journal of Higher Education 39 (3): 1-32.

#### **Cynthia Wright**

- Co-presenter with McGee Thompson, D: Teaming up for success: How success teams increase student motivation within the classroom. Surrey Teachers Association (STA) Convention, Bell Performing Arts Centre, Surrey, May 2009; and First Year in Focus, McGraw-Hill Ryerson, SFU, May 2009.

## Library Statistics

<b>Collections</b>	<b>March 2009</b>	<b>Growth 09/10</b>	<b>March 2010</b>
Books	1,351,693	22,932	1,374,625
Journals	290,564	91	290,655
Statistics Canada Reports	6,939	34	6,973
Surrey Volumes	26,963	5,497	32,460
Belzberg Volumes	16,810	1,000	17,810
Micro Material Volumes	936,808	6,279	943,087
<b>Subtotal Volumes</b>	<b>2,629,777</b>	<b>35,833</b>	<b>2,665,610</b>
Audiovisual, other	209,099	49,253	258,352
Digital Forms	3,970,473	907,810	4,878,283
Print Subscriptions	6,552	-419	6,133
Electronic Subscriptions	71,839	-8,340	63,499

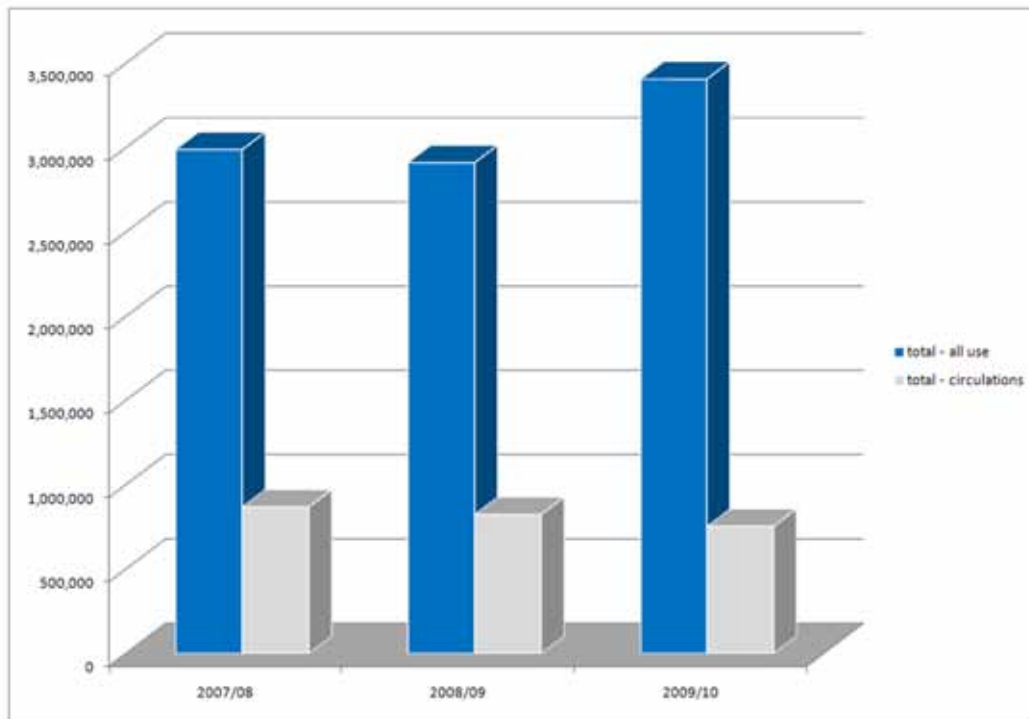


<b>Services</b>	<b>Reference Questions</b>			<b>Instruction - number of students</b>		
	<b>2009/10</b>	<b>2008/09</b>	<b>% change</b>	<b>2009/10</b>	<b>2008/09</b>	<b>% change</b>
Bennett	29,496	30,831	-4%	16,568	13,213	25%
Belzberg	7,796	8,711	-11%	776	850	-9%
Surrey	20,091	21,198	-5%	4,696	4,126	14%
SLC Workshops	n/a	n/a	n/a	4,622	4,810	-4%
SLC Orientations	n/a	n/a	n/a	8,007	8,997	-11%
Ask Us Here	314	338	-7%			
Ask Us Live	3,822	3,219	19%			
Ask a Librarian	1,645	1,705	-4%			

## Collection Use

	Bennett	Belzberg	Surrey	Total 09/10	Total 08/09	% Change
General Collection						
09/10	344,304	27,255	34,468	406,027		-10%
08/09	389,567	25,316	36,583		451,466	
Equipment Loaned	68,259	1,542	91,848	161,649	164,306	-2%
Used in Library	151,242	4,859	11,559	167,660	188,766	-11%
Journal Database Connections	n/a	n/a	n/a	2,594,916	2,064,623	26%
*E-Reserves Downloads	n/a	n/a	n/a	58,228	24,015	142%
Sent to Other Libraries	n/a	n/a	n/a	14,015	14,677	-5%
Distance Ed. Deliveries	n/a	n/a	n/a	3,632	3,393	7%
<b>Total Use</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>3,406,127</b>	<b>2,911,246</b>	<b>17%</b>
<b>Total Circulations</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>752,983</b>	<b>823,287</b>	<b>-9%</b>
Items Received from Other Libraries	n/a	n/a	n/a	12,094	14,031	-14%
Media Bookings	n/a	n/a	n/a	1,893	2,122	-11%

\*08/09 total down because PDF downloads were only available from November 2008 to March 2009.





SIMON FRASER UNIVERSITY  
LIBRARY

WAC Bennett Library  
SFU Burnaby  
8888 University Drive  
Burnaby, BC V5A 1S6  
Tel: 778.782.4084  
[www.lib.sfu.ca](http://www.lib.sfu.ca)

Samuel and Frances Belzberg Library  
SFU Vancouver  
515 West Hastings Street  
Vancouver, BC V6B 5K3  
Tel: 778.782.5050  
[www.lib.sfu.ca/about/belzberg/](http://www.lib.sfu.ca/about/belzberg/)

Fraser Valley Real Estate Board  
Academic Library  
SFU Surrey  
250 – 13450 102nd Avenue  
Surrey, BC V3T 0A3  
Tel: 778.782.7411  
[www.lib.sfu.ca/about/surrey/](http://www.lib.sfu.ca/about/surrey/)